

# IT Services For Complex Technology Needs

Red Cup IT is purpose-built to provide IT services to mid-sized companies and enterprises.

#### **Managed IT Services**

Red Cup IT is purpose-built to provide a scalable range of Managed IT Services. Unlike other MSPs, we enter relationships with flexibility. We do not come in expecting to take over full operations. Red Cup IT cooperates with our in-house IT partners to provide the right services in the most effective manner.

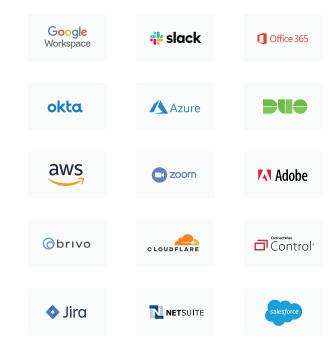
#### **Security Solutions**

All of our work — MSP services, projects, and skill augmentation — come with a comprehensive focus on security. We consistently provide our clients with cutting-edge security solutions that work effectively. Red Cup IT openly shares our knowledge of security protocols, practices, and procedures with our in-house IT partners and end users.

#### **Project Delivery**

This is where Red Cup IT shines above the crowd of MSP service providers. We will include technical projects in our continuous services contracts or delivered as one-off project work. Our capability to deliver the hard or unique projects that impact both business and IT operations is well-honed.

## Popular Technologies We Are Expert In



#### **IT Skill Augmentation**

This is another area of Red Cup IT services that shines above the crowd of MSPs. If our clients need us to provide hard-to-find skills, we will provide them. This includes extending our SME-class expertise across all contracts and projects. We are in business to service all our clients' IT skill needs, not just rank-and-file MSP skills.

### Red Cup IT's Technology Skill Sets

Docusign

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1Password **DUO Security** OKTA 888VolP Field Nation OKTA App Management ActivTrak (Partner) FortiNet / FortiCloud (Partner) OKTA Security / Policies Addigy Gmail OKTA User / Group Management Amazon Business GoDaddy OneDrive Apple FileVault Google Admin OpenDNS / Cisco Umbrella (Partner) Atlassian Google Cloud OpsGenie Autotask PSA Google Docs PandaDoc Auvik PhonelQ (Partner) Google Domains AWS Google Drive Plesk AWS Route 53 Google Reseller PrinterLogic (Partner) Azure Huntress (Partner) RingCentral (Partner) Azure AD Hyper-V Salesforce (Partner) Carbon Systems IT Glue SentinelOne Cato Networks **JAMF** Sharepoint Chrome Browser Management lira Slack Cisco Networking (Partner) Knowbe4 Slack Integrations Cloud App Security LionGard Tech Data Cloudcraft LucidChart The 20 CloudFlare Microsoft ATP ThreatLocker (Partner) Connectwise Control Microsoft BitLocker Ubiquiti Microsoft GPO UniFi Controller Cpanel MS 365 Autopilot Virtual Box CyberFish (Partner) VLAN Datto NAS Backup (Partner) MS 365 Identity Score Datto Restoring Servers (Partner) MS 365 Intune VMware Vonage (Partner) Datto RMM MS 365 Security Score WattBox / OvrC Datto SaaS (O365 / Google) (Partner) Office 365 WHM Dialpad Office 365 Exchange Wordpress Admin

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